

To whom it may concern,

I was the manager at the Gold's Gym in Mt Dora from March 2011 to November 2011. I met Kevin Milcheck while he was a member that I saw on a daily basis.

He was always very friendly, upbeat, and seemed to always be in a good mood. He had a lot of members that he knew that he would workout with or just talk to. Until the situation that happened with him and Roberta Seymour I had not had any problems with Kevin. I had never had anyone say a negative word about him.

One day Roberta came to me and said that there was a guy that was always staring at her and it made her uncomfortable. She didn't know his name but she said next time she saw him she would point him out. A few days later she came to me again and said that he was looking at her and laughing. She also said he was having his friends make fun of her too. I never saw this happen and I was at the gym all day long. She wanted to confront him in the gym and I told her that I would rather talk to him. I talked to him about what she was saying he was so surprised because he didn't feel he was ever doing anything to her. I had a lot more issues with her and other members then I ever had with him.

The problems with her were with members and the staff. She called the front desk manager ugly, she has yelled at our Fitness Consultants when showing someone around to be quiet.

I had an elderly lady come to me and say that she was afraid of Roberta because she was always saying rude things to her. Her husband said not to go in the restroom alone because they were afraid of what Roberta would do to her.

I had a man member say that she yelled across the cardio deck for him to shut up he was making too much noise. He said he wasn't even talking loud.

There was police officer that was a member that even talked to Roberta her husband and Kevin to see if they could just stay away from each other but Roberta always made a point to near him.

She would come to our member services area and tell the Fitness Consultants to stop staring at her and they weren't even looking at her.

She always thought everyone was looking at her, and no one was. Ownership ended up cancelling her membership because of everything that was happening.

Thank you,

Christine Swain

General Manager

